

A decorative graphic consisting of multiple thin, overlapping wavy lines in shades of blue and orange, creating a sense of movement and depth across the middle of the page.

2023 Annual Report

725 E. Market Street
Akron, OH 44305
330-434-4141
chcakron.org

Summit County's leading provider for substance use disorder treatment since 1974.



In 2024, CHC celebrates its 50th year as a leader in treating substance use disorders in Summit County. The agency is a private, not-for-profit, 501(c)(3) corporation. We are a highly-recognized addiction services agency with over 140 employees providing comprehensive prevention, treatment and recovery services for addictive and compulsive behaviors and disorders.

We are excited to be turning 50! In 2024, we will be unveiling a new website with increased access and functionality for those seeking treatment, their families, and our community partners. We will also be celebrating our 50th anniversary on September 19th with our annual dinner event.

We would like to thank our supporters and the community for standing beside us as we save lives and better our community. We look forward to serving the greater Summit County area for years to come.

Janet Wagner, CEO

Our Mission

Our mission is to treat, empower and support our community toward an improved quality of life. Substance use disorders are progressive, fatal illnesses that require several treatment strategies for successful recovery. We work tirelessly to eliminate barriers of economic status, race, age, gender, and physical abilities so we can deliver excellence of care to anyone in need.

We offer inpatient treatment, Medically-Assisted Treatment, Intensive Outpatient Programs for substance use and behavioral health, Office Based Opiate Treatment, adult counseling and psychiatric care, gender-specific trauma informed care, recovery housing, peer-support, childcare, and coordinated wrap-around support with Summit County agencies. These services are provided to over 1100 patients each month, and 85% of the population we serve reside in the City of Akron.

We are committed to the community of Akron, Ohio. We know that addiction impacts not just the individual, but families, communities, and economies. Treating substance use disorders can change the direction of communities by helping individuals get back to work, increase education levels, and ease strain on hospitals and social safety nets. As part of that commitment, CHC hires from the recovery community. We have employees at all levels of the organization that prove that recovery is possible, and that people in recovery can be active members of the community and workforce.

Key Highlights for FY2023

CHC appears in the top five in multiple “best of” rankings for the state of Ohio, including Newsweek (2021-2023), Insights Care (2023), and Addiction.com (2021-2023).

This year alone, CHC saw over 5400 patients and performed over 32,000 services.

1.1

The average number of days new MAT clients waited between assessment and starting their program

1.8

The average number of days new clients waited between referral and intake

96%

Of patients from our men’s residential program, RAMAR, exhibited abstinence at discharge.

10

The average number of days residential referrals took to place

96%

of MAT patients obtained or maintained a stable dose.

95%

of patients at RAMAR with co-occurring needs obtained or maintained progress in managing their behavioral health symptoms

96%

of Adult Outpatient Program participants exhibited no new legal charges during care

Overall, over 82% of patients across all segments reduced or ended their substance use during treatment at CHC. ¹

CHC Program Highlights

Serving over 5400 patients per year

Medication Assisted Treatment (MAT) CHC operates the most longstanding opiate treatment program in Summit County. Methadone is well known to be the most effective treatment for opiate addiction and is part of a daily routine for patients. We currently serve about 500 patients per month in the MAT program.

Residential CHC provides 24 residential treatment beds for men at RAMAR (Rocco Antenucci Memorial Adult Residential Center). Patients receive support during every stage of recovery in an inpatient environment and graduate into aftercare and other outpatient programming. RAMAR has served the community since 1983. This program is nearly always full.

Women's Recovery Program (WRP) As one of the agency's most successful programs, the Women's Recovery Program strives to address barriers women face through trauma-informed care, peer support groups, drop-in child care, and transportation assistance. Focus includes treatment for women on MAT or Intensive Outpatient programs, addicted pregnant women and post-partum mothers.

Touchstone An intensive outpatient program with supportive housing that allow two children up to age five while women are in the program. This program provides wraparound behavioral health services.

Outpatient Counseling CHC offers several levels of care for those patients in need of outpatient treatment. Programs serve adolescents and adults, and include Intensive Outpatient Programs (IOP), which is up to 10 hours of counseling per week, individual counseling, group counseling, and much more. Counseling services are critical to patients treated in MAT programs, which is a component often overlooked by other MAT providers in the county.

Supportive Housing CHC and our housing division, OMCDC, own and operate 160 units of supportive housing in NE Ohio. Programs range from permanent supportive housing to recovery housing. CHC/OMCDC is an Ohio Recovery Housing certified and ADM funded recovery housing provider. Not only does our housing program address homelessness in Summit County, it also offers individuals in early recovery from substance abuse an opportunity to seek employment and/or stable income while participating in or completing treatment. We are an equal housing agency and currently provide housing for all, from women with children, minority, under-served, aging, to disabled populations and more.

Prevention CHC provides prevention services to many Summit County schools through Youth-2-Youth programs. Certified prevention specialists work with school staff to provide age-appropriate prevention for students K-12. The capstone of the program is our camp experiences for middle schoolers, which builds self-esteem and develops good decision making and positive peer support skills. Summit County Youth to Youth is on track to reach over 1,000 students age 5-18 this year, with positive feedback score in the 98th percentile.

CHC Initiatives



Reducing Stigma

CHC has always been at the forefront of care standards, education, and lobbying on behalf of those affected by substance use disorders. One key component of that is not only treatment methods and environment standards, but also community education.

As such, CHC has been participant in the Governor's stigma-reduction initiatives for the last 3 years. Through that initiative, we performed outreach to minority communities, redesigned our mission, materials, social media, and forthcoming website to fit therapeutic and person-first language standards.

We recognize that more efforts toward breaking the shame cycle that often accompanies addiction is a critical step toward encouraging earlier interventions. In 2024, we will be launching campaigns focused on the issue of stigma and how it impacts the recovery journey.

Gambling Addiction Prevention and Treatment

CHC is a proud partner of the Problem Gambling Network of Ohio. Through a multi-year grant, CHC has been able to train staff members in gambling addiction treatment as a co-morbidity of substance use disorder.

Our prevention team, Summit Youth-2-Youth has incorporated underage gambling into their curriculum.

Additionally, CHC worked with Audacy streaming radio to create public service announcements for problem gambling. We chose to focus on the highest demographic population and the most overlooked: sports bettors and seniors often driven by loneliness and habit to spend on casino trips, bingo, and instant games.

In our first series, we created two PSAs:

Sports betting (age 18-100, primarily male) targeted to bettors in that category

Senior betting (age 65+) targeted to the families of seniors

We are also a partner with the National Council on Problem Gambling's "Gift Responsibly" campaign.

One Vision, One Campus

Meeting Clients Where They Are (2025)

A long-term goal of CHC is to center our services so that patients have access to all the help that they need within walking distance. Most of our clients come from the 44305 postal code, which comprises Middlebury, Arlington, and Goodyear Heights. The Middlebury neighborhood, which has hosted us for 39 years is a medicaid/medicare reliant community that depends upon our services.

We currently house our Women's Recovery Program, our Laboratory Services, and our Outpatient/ MAT Services at 702, 719, and 725 East Market Street, respectively.

We are one step closer to this vision, however, through the purchase of 745 East Market Street. This acquisition gives CHC four buildings within 1,000 feet of each other near the corner of Buchtel and East Market, with easy access to bus routes. The proposal for 745 is multifaceted, incorporating therapeutic, administrative, and public spaces to better serve our patients, the city of Akron, and Summit County as a whole.

Future Locations-E. Mkt. Street



This consolidation will create eight additional beds in Touchstone, three clinical spaces in Women's Recovery, and a dozen spaces for clinical patients in 725. This will increase the number of patients CHC could service by over 800 per year.

We'll be sending out updates as this project proceeds on social media and via press releases!

Housing/OMCDC



The Ohio Multi-County Development Corporation Mission:

To improve the quality of life for homeless individuals and families through the provision of safe, affordable housing and quality services that promote and support a higher level of self-sufficiency.

OMCDC Board of Directors, Fiscal Year 2023

China Darrington, President

Connie Porter, Secretary & Treasurer

Seth Adam Smolen

Jackie Hemsworth, Vice President

Lauren Green-Hull

Charissa Walker

2023 Updates

Peachtree

OMCDC successfully renewed and consolidated our HUD Continuum of Care grants for Peachtree I and Peachtree II. This consolidated project is now referred to as Peachtree Estates. Peachtree Estates provides housing and supportive services for 14 previously homeless families with minor children. We were also able to purchase new playground equipment for the project--chosen, in part, by the children who live there.

Recovery Housing

OMCDC currently owns/operates six recovery housing properties; 5 for males and 1 for females and/or females with infants.

"Health Home" Expansion 2024

Since 2019 we have been partnering with United Healthcare to provide housing and supportive services to homeless United Healthcare members. Due to their homelessness, they unnecessarily spend months and sometimes years in nursing homes and rehab centers. Through this collaborative partnership, OMCDC has been providing housing and case management services. United Healthcare has provided care coordination, on-site medical services and transportation. This provision of housing and intensive services has enabled these individuals to live stably in their own home and substantially reduced emergency room visits as well as hospital and nursing home admissions.

Due to the success of the "Health Home" program model and our years of experience with operating this type of program, we were approached by the Summit County Continuum of Care and allowed to apply for funding for a new project. In early 2023 we were informed that our "New Genesis Health Home project" had been funded. In addition to the continuum of Care funding, we were awarded a \$75,000 grant from Anthem to expand this new project. The New Genesis project is off to a great start. We have secured a beautiful 7 bedroom home for this project, and are currently in the process of furnishing and preparing the new home for occupancy. We expect to welcome our first resident in February of 2024!



CHC and Foundation Boards

2023 Board of Directors /Foundation Board

All boards listed below operate on a fiscal year calendar that matches the State of Ohio budget year. As such, board members listed here were active from July 2022-June 2023. Board elections took place in June of 2024. For the 2024 fiscal year board list, see chcakron.org.

Russ Balthis, President

Senior Attorney, Squire, Patton, Boggs

Michele Tomer, Vice President

Attorney, Law Office of Michele A. Tomer

Robert Terry, Secretary

MSW Coordinator, The University of Akron

Rachael Muster, Treasurer

Private Practice Clinician, TY & Associates

Michael Callahan

Partner, Callahan, Greven, Rilley & Sinn LLC

Janet D'Antonio

Chief Deputy Clerk, Summit County Juvenile Court, retired

Julia Sigel

Executive Assistant, Summit County Engineer, retired

Adam Feltes

Supervisor, Federal Government Agency

Mike Freeman

Member, Akron City Council

Lou Ann Metz

Fire Chief, Bainbridge Township Fire Department

Douglas Mory

VP, First Merit Bank, retired

Robert Papa

VP of Commercial Banking, Chase Bank, retired

Marshal Pitchford

Partner, DiCaudo, Pitchford & Yoder

Job Esau Perry

Attorney, Law Office of Job Esau Perry

Michael Robinson

Owner, MJR Landscape & Design Concept

CHC Foundation Board

Ashley Collins, President

COO, AVO Behavioral Health & Recovery

Erin Brady Curtis, Vice President

Manager, Volunteer, Employee/Spiritual Care Services

Ken Kindleburg, Secretary & Treasurer

Talia R. Brown

Addiction Services Program Coordinator

Kristen Dransfield

Analyst, First Energy Service Corporation

Marie Ann O'Brien

Hon. Jon A. Oldham

Judge, Akron Municipal Court

CHC Foundation

Break the Cycle 2023 Fundraiser at Stan Hywet Hall & Gardens

Over 110 guests attended the event, including local political figures, members of the business and non-profit community, and the Akron Police. This year's fundraiser netted over \$25,000 for our initiatives!



Thank you to our sponsors!

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Virginia Abell
Mike Robinson
Michele Tomer
Russ Balthis
Julia Sigel
Bob Papa

Save the date! CHC's 50th anniversary fundraiser is September 19th!



INDOOR/OUTDOOR RECEPTION • FULL SEATED DINNER • PROGRAMMING FEATURING COMMUNITY LEADERS

Registration opens May 1st

If you're not on our contact list, email:
Kim.Martell@chcaddiction.org
for updates

Brought to you by the CHC Foundation

ADOPT A FAMILY

Thanks to the generosity of over 63 individual, business, employee, and community group donors, including our own employees, our annual Adopt-a-Family event was a huge success!



FAMILIES ADOPTED THIS YEAR

In addition to these families, we were able to provide gifts to:

19 moms and 35 kids at Peachtree

8 moms and 8 kids at Touchstone

24 men at RAMAR



Thank you to the following organizations and their employees:

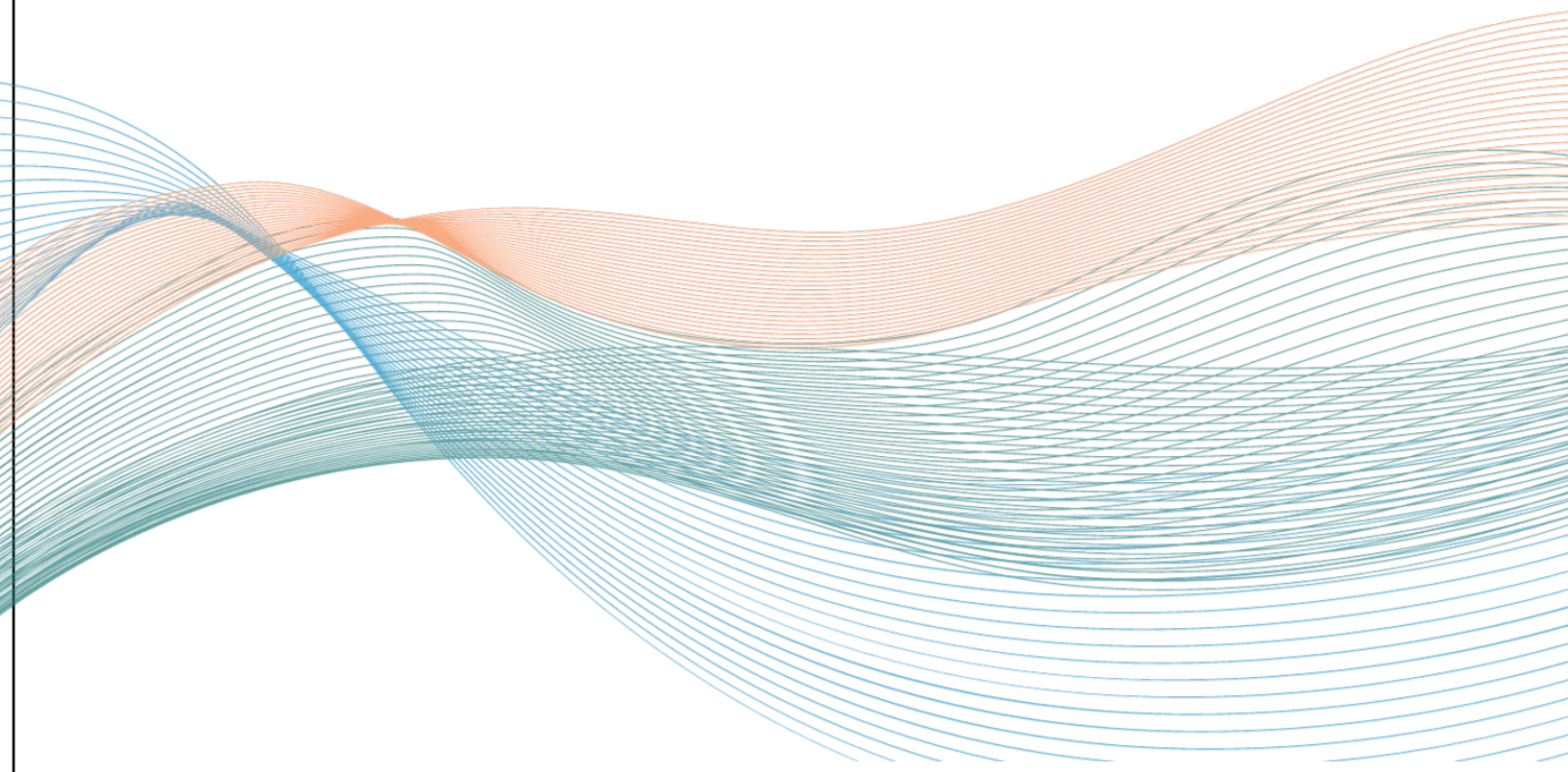
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Cleveland Clinic:
-Summit Adult Medicine
-Electrophysiology Monitoring Unit
-Sports and Physical Rehab
-Wound Care
-Unit 5200

Thank you to all of our donors, helpers, and staff who made this year such a success!

We ask that you give only what you can. There are no spending minimums or limits for each family. If you or your organization would like to participate in this or any other donor events for the Foundation, please contact Kim Martell at Kim.martell@chcaddiction.org or by phone at 330-315-3776.



Equal
Opportunity
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and Provider
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CHC is a 501(c)3 organization established in 1974 in Akron, Ohio

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