



WRAP-AROUND CARE

Making headlines

Chief Exec letter to the community

TED ZIEGLER
CHC Chief Executive Officer

AKRON, OH—What makes something worthwhile? This is something we ask ourselves everytime we embark upon a new project at the Community Health Center. From grant writing to program implementation of a new service, we always need to ensure we enhance the quality of care for our patients, provide an effective and worthwhile service in the community and continue to be on the cutting edge of service delivery in our area.



Likewise, you can also ask the question: What makes something newsworthy? Of course I believe all of our milestones are deserving of media coverage, but that is not always the case. Therefore, inside the pages of the 2005 Annual Report you will see the news-making reports and stories of the last year showcasing our programming in and around Summit County.

Even after 32 years of service, the Community Health Center continues to be one of the best kept secrets in our area. I hope after reading this report you will agree that our innovative treatment modules and creative programming truly deserve to make headlines.

Statement of Purpose

The CHC is a private, not-for-profit, 501(c)(3) corporation. Our purpose is to provide a comprehensive array of health care treatment, prevention and housing services for addictive and compulsive behaviors and disorders.

We have been serving Northeast Ohio since 1974.

WE BELIEVE...

- Chemical dependency is a progressive, fatal illness that is highly treatable.

- We have a responsibility to provide basic treatment services to all of those in need, regardless of the ability to pay.

- Several treatment strategies may be necessary for recovery. We offer individual, family and group counseling, primary health care, medical detoxification, residential treatment and educational seminars.

- Total well-being is a key factor to successful recovery. Therefore, we strive to provide quality medical treatment, vocational assistance, housing, case management and childcare services.

MISSION STATEMENT

The Community Health Center is committed to enhancing the quality of life. We are a leader in providing effective services for compulsive and addictive disorders, health care, life skills development, prevention, housing, wellness and rehabilitation.



Red shirts for recovery!

A group of patients from the Community Health Center participate in the last Rally for Recovery at the Statehouse in Columbus.

Holistic Care – Mind & body CHC treatment services

AKRON, OH—We recognize that there is no single treatment modality that is appropriate for all patients; thus, treatment plans are designed to address issues of concern while affirming the patients' strengths.

DIAGNOSTICS The Diagnostic Department provides comprehensive chemical dependency assessments through the use of a wide variety of substance abuse screening inventories including verbal testing, physical exams and urinalysis for adults and adolescents. This comprehensive diagnosis serves as the basis for their treatment plan while with the CHC. Last year, over 1,500 patients went through the Diagnostic Department.

INTENSIVE OUTPATIENT PROGRAM CHC's Intensive Outpatient Program (IOP) provides a therapeutic multi-disciplinary program designed to promote the recovery process through group and individual counseling, case management, vocational development, community support groups and reintegration programming. The program consists of three levels and takes approximately five months to complete. IOP helps patients learn how to more fully integrate recovery into their day-to-day lifestyle.

INTENSIVE CRACK/COCAINE OUTPATIENT PROGRAM Patients entering this program participate in an intensive treatment regimen during the first several weeks. Intensive group and individual therapy is followed by a less

intensive outpatient program that continues throughout a four and one half month period.

The complete recovery program includes intensive outpatient treatment with an individualized plan designed specifically to address the unique treatment needs of those addicted to cocaine, followed with participation in select community support groups.

DAY-TOX INTENSIVE OUTPATIENT PROGRAM Day-Tox is another intensive outpatient program offered at the Community Health Center. This is a four-week, structured day program which provides intensive counseling, educational programming, stress management, crisis intervention and coordinated services. While many patients successfully complete this program, others will go on to enter residential treatment.

In 2005, over 250 individuals received treatment in our IOP and Day-Tox Programs.

ADULT COUNSELING Patients in the Adult Counseling Program typically participate in weekly individual counseling and are referred to a wide array of chemical dependency and specialty groups. These groups provide education, peer support and accountability which have been proven to aid patients in the recovery process. Vocational, medical and housing assistance services may also be provided to aid in recovery.

Continued on Page 2

Outpatient medical services

MEDICATION-ASSISTED TREATMENT FOR OPIATE ADDICTION The Medication Assisted Treatment for Opiate Addiction (MAT), is one of only nine regional methadone clinics in Ohio and offers methadone maintenance and detoxification treatment for opiate addiction. Methadone, the most widely used and studied treatment for opiate addiction, has been identified as the single most effective treatment for opiate addicts. Methadone maintenance is a daily routine for many patients at the Community Health Center.

For that reason, we are open 365 days a year. Last year alone, our Medication Assisted Treatment Depart-



702 E. Market Street is home to the Family Practice, Laser Treatment Services and Adolescent Treatment Program.

ment saw 550 patients and administered over 130,000 medically assisted treatments.

FAMILY PRACTICE The Community Health Center Family Practice fulfills the need for primary health care in our patient population. Services range from general health care for all ages to laser treatment services for tattoo,

birthmark and other pigmented lesion removal to wrinkle and hair reduction.

In 2005 our Laboratory Services were inspected twice by JCAHO (Joint Commission on Accreditation of Healthcare Organizations) and the Ohio Department of Health. Both inspections were passed with exceptional reviews.

Conference motivates change

HCV & HIV: Empowering a Population

On March 18, 2005 in Columbus, the Community Health Center, Gate House of Summit County and the Ohio Department of Alcohol and Drug Addiction Services (ODADAS) hosted a day of support, education and empowerment for two



issues that have deadly effects on our patient population—Hepatitis C (HCV) and HIV.

Over 100 health care professionals from 48 agencies in Ohio came together to learn more about treatment options for patients with HCV and HIV.

Presenters Dr. Alain Litwin and Irene Soloway from the HUB1 Clinic at the Albert Einstein College of Medicine in the Bronx, New York, discussed their successful model for Hepatitis C treatment and education programs at their own methadone clinic.

Joining them were two peer educators, Frank Medina and Leonard Gill, who are HCV positive patients at the HUB1 Clinic and run successful peer education groups in their communities. Their model for HCV treatment includes empowering their patient population with education, registering them to vote and having them sign petitions to promote change at the state level for HCV treatment.

Sharing ideas about the best ways to treat patients.

Bill Tiedemann, Program Director at the City of Cleveland Department of Public Health, and Julie Patterson, Community Capacity Building Manager with the AIDS Task Force of Greater Cleveland, presented on prevention strategies and new treatment options of those affected by HIV/AIDS.

This conference educated health care professionals about treatment options and innovative support group possibilities that have been tested and proven to work. Most importantly, however, was the opportunity for colleagues in the health care field to meet each other, network and share ideas about the best ways to treat our patients.

Today's Outlook

Positive and bright for the immediate future!

Look for details in this edition.

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Community Health Center

Focusing On Your Future

Theodore P. Ziegler, Chief Executive Officer
 Pamela J. Crislip, Chief Financial Officer
 Janet L. Wagner, Chief Operating Officer

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 Dave Bozick, Director of Technology Systems
 Rozanne Hindman, Director RAMAR
 Jackie Jones, PI Chair
 Maireen Keating,
 Director of Women & Family Services
 Chrissy Lockhart,
 Marketing & Public Relations Manager
 Dr. Nancy Jones Keogh, Clinical Director
 Becky Lindesmith, Director of Gate House

Dani Malinowski, Director of IOP Services
 Becky Mason, Director of Outpatient Services
 Kathleen Perge, Division Director
 Dr. Timothy Rice MD, Chief Medical Officer
 Amy Shaeffer, Director of Development
 Bonnie Sharp, Director of Community Programs
 Kim Schwalbach, Division Director
 Barbara Van Dike, Director of Human Resources
 Paula Warren, Director of Information Services
 Jo Ann Wilsford, CHC Foundation Director



Photo by Jeff Heston

Chief officers plan for the future

From left: Jan Wagner, Chief Operating Officer; Pam Crislip, Chief Financial Officer; and Ted Ziegler, Chief Executive Officer meet to strategize.

Letter to the Editor

CHC patient: 'Treatment really works'

As a counselor in the Women's Recovery Program, I want to take this opportunity to let you know of the good fortune of someone in our program.

One of my patients is a recovering heroin addict who has been on the methadone program at Community Health Center for two years. She has done exceptionally well with her recovery with the support of her fiancé, who is also a recovering heroin addict. Together they have presented drug educational programs to their community in Ashland, Ohio, which have helped increase public awareness.

After a lengthy process, she and her fiancé have been selected for ownership of a Habitat for Humanity home. They were one of two couples chosen from 100 applicants. The fact that they are

successful in their recovery from substance abuse was a major factor in their having been selected. Each of them are to contribute 300 "sweat hours" towards the building of their home, and/or towards other work assigned by Habitat for Humanity. The house they build will provide a home for her two young children, and she and her fiancé are very much looking forward to having a long-term stable environment in which to raise a family.

I feel it is important to let you know of this joyous event for my patient's family, due to the hard work both she and her fiancé have put into their recovery from heroin use. Their accomplishment has the potential not only to impact community awareness of substance abuse treatment, but also to act as an inspiration to recovering addicts.

As her counselor, I am very proud as well as happy to see such positive results from her efforts at Community Health Center.

Karen Wallis, PC, CDCA
 Women's Recovery Program

Tobacco prevention top priority in 2005

The Ohio Department of Alcohol and Drug Addiction Services (ODADAS) awarded the Community Health Center \$23,000 to run a two-year pilot program in the state of Ohio to determine how to best deliver tobacco cessation services to patients in recovery programs.



The CHC has been offering smoking cessation classes to patients and staff for nearly two years and maintains a smoke-free policy on all corporate properties and parking lots. Helping our patients become tobacco free is another part of our commitment to quality health care.

This program was initiated by the Ohio Tobacco Use Prevention and Control Foundation (TUPCF) in response to several studies reporting individuals with a mental illness and/or chemical dependency issues have higher rates of tobacco use.

Individuals with mental illness and AOD disorders have higher rates of chronic health problems and premature death compared to general population due to long-term tobacco use.

TUPCF's goal is to ascertain what methods are most successful in reducing tobacco consumption among patients of the Ohio Department of Mental Health and ODADAS. The Community Health Center continues to set standards in the treatment arena throughout the state, and this latest grant award is evidence of that fact.

CHC affirms patients' strengths with treatment services

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WOMEN'S RECOVERY PROGRAM
 The Women's Recovery Program strives to remove barriers for women who are struggling with an alcohol or chemical dependency addiction. These barriers are removed through child-care assistance, peer support groups, parenting education and transportation assistance.

In 2005, 160 women were admitted into the Women's Recovery Program. Other special programs and therapeutic groups were offered to provide additional services to over 150 more addicted women through our Intensive Outpatient Program.

In total, 185 families and 215 children were assisted through the ODADAS supported Women's Recovery Program.

Due to the effort of the Women's Recovery Program, more women are able to receive treatment, more families are

stabilized, and child/mother relationships are improved.

An event for the whole family! Held at Barnes & Noble Booksellers

Indoor Open

40 sponsors
 \$9,300 raised!

Look your best now!

...with CHC Family Practice laser treatment services! Our laser effectively removes unwanted fine lines, birthmarks, age and sun spots, freckles and tattoos.

Now's the time; don't wait.
 Treatments have minimal discomfort and take only 15 minutes — you can do it over lunch! Call the CHC Family Practice at 330.315.3706 to a consultation.

BEFORE **AFTER**

Raised in our Piggy Bank Campaign **\$3,700**

Mile of Quarters

37 Local Organizations \$13,500 raised

To support our prevention education program, Project PANDA, and CHC patients and their families in need during the holidays.

Bank One/Chase

We are healthy only to the extent that our ideas are humane. —Kurt Vonnegut Jr.

46 Sponsors.
 20 Foursomes.
 \$18,000 raised.

Join us each September.

Proceeds support the adult treatment programs at the CHC.

Community Health Center
AUTUMN GOLF CLASSIC

Outreach

Reaching a Population in Need

In addition to our general EAP services, our Drug Free Workplace Program (DFWP) trained over 700 area employees regarding the drug-free standards for the Bureau of Workers' Compensation and other area companies. Our DFWP has given companies the ability to develop policies and procedures to decrease workplace accidents and workers' compensation claims.

Community Pride

The Community Pride Program is a partnership of county and local agencies working together to improve the lives of families who live in public housing. The Community Health Center in partnership with the Akron Metropolitan Housing Authority (AMHA) and Department of Job and Family Services (DJFS) have worked together to establish an after-school arts based prevention and intervention program conducted at the Joy Park Community Center in Akron.

The goals of Community Pride are to provide children and adolescents with structured after-school activities conducive to promoting self-esteem, to use the family as a center of positive influences on the children and to prevent substance abuse among the youth of the public housing facility.

Joy Dance is one of the after school programs focusing on using the arts for prevention and intervention. Joy Dance has served over 425 at-risk youth since 1997.

In addition to providing art and dance instruction for children and adolescents, other activities include mentoring, tutoring, peer mediation and non-violent conflict resolution training, life and social skills training for youth and parents, substance abuse education and prevention, and case management.

The most recent Joy Dance evaluation is available on the CHC web site.

EAP & Drug Free Workplace Program

An employee who abuses alcohol and drugs can cost their employer \$14,000 annually. In 2005, our Employee Assistance Program (EAP) served 119 businesses in the Northeast Ohio Area.

Gate House

Gate House is a joint effort between the Community Health Center and Violet's Cupboard (a local AIDS service organization) to fill the gaps in treatment and support for minority persons with or at-risk of contracting HIV/AIDS. The Gate House Program served 173 patients and 217 family members in 2005.

Gate House had a 100% follow-up rate on their patients served, compared to a 72.7% national average. They also were successful in their Rapid HIV Testing program, testing over 200 individuals in 2005.

Help Me Grow

Help Me Grow is a free home-visitation program that supports families of children from birth to age three. The goal of Help Me Grow is simply to strengthen the child's development and give them the best chance possible to achieve success. In 2005 the Help Me Grow staff, funded by Summit County Family and Children First Council, was involved with over 185 children.

A trained service coordinator is provided to help families access the community network of services and assistance they need. Help Me Grow also provides the resources and support to develop the skills, time and energy required for positive parenting.

Project FOCUS

Project FOCUS (For Our Children Utilizing Support) is a joint program

of the Children's Support Enforcement Agency, a Division of the Summit County Prosecutor's Office, and the Community Health Center and is funded by the Summit County Department of Job and Family Services. This program helps non-custodial parents who are under community control for non-support find employment and meet their court order and moral financial obligation. In 2005 Project FOCUS served 49 clients helping them pay thousands of dollars in support for their children that would otherwise be missed.

Project PANDA

PANDA (Prevent and Neutralize Drugs and Alcohol) is an education/prevention program designed for middle school students. This program is supported locally by the Summit County Alcohol and Drug Abuse Mental Health Services Board and the Community Health Center Foundation.

The goal of PANDA is to begin to educate young people, not only about the dangers of drug and alcohol abuse, but also about peer pressure, decision-making and self-esteem. This goal is accomplished during a Friday through Sunday educational camp experience. In 2005, 340 adolescents representing 22 area schools in six counties participated in the 3-day weekend PANDA prevention camps. Since 1995, over 4,000 adolescents have participated in Project PANDA. PANDA students run their own web site at: www.projectpanda.org.

Project THRIVE

The Community Health Center is the administrator of a community-wide initiative known as Project THRIVE (Truancy Habits Reduced, Interventions Via Education). THRIVE strives to reduce truancy problems among school-age children. Through mediation with families and school involvement, this program has proven results.

In 2005, school systems in Akron, Barberton, Cuyahoga Falls and Woodridge participated in Project THRIVE. During the 2005-06 school year, 115 families successfully completed the mediation process and 96 became active participants in Project THRIVE benefiting from family supportive case management services. Fifty-seven percent of the students stabilized and improved their attendance following admission into the program and subsequently realized improved school performance.

Additionally, the Summit County Quality of Life, Partnership for Success endorsed Project THRIVE as one of two programs in Summit County as meeting the county goals for educating our children.

Based on the positive outcomes and evidence-based approach to addressing truancy, Project THRIVE was chosen as presenters for the Ohio Prevention Education Conference in Columbus, Ohio in November 2005. The most recent Project THRIVE evaluation is available on the CHC web site.

Representative Payee Program

In 2005 the Representative Payee Program assisted over 60 individuals in Summit and Wayne Counties. Most of our representative payee clients are senior citizens who are affected by dementia or Alzheimer's and are referred by the Summit County Department of Jobs and Family Services Adult Protective Services Unit and the Area Agency on Aging in Wayne and Summit Counties.

Representative Payee recipients are able to retain their independence and maintain housing. This service also reduces the need for emergency hospital care as those involved have a case management service that insures they have food and medicine.

Community Health Center Foundation: Believing in tomorrow

The Community Health Center Foundation is a not-for-profit organization founded in 1985 to support the activities and goals of the Community Health Center.

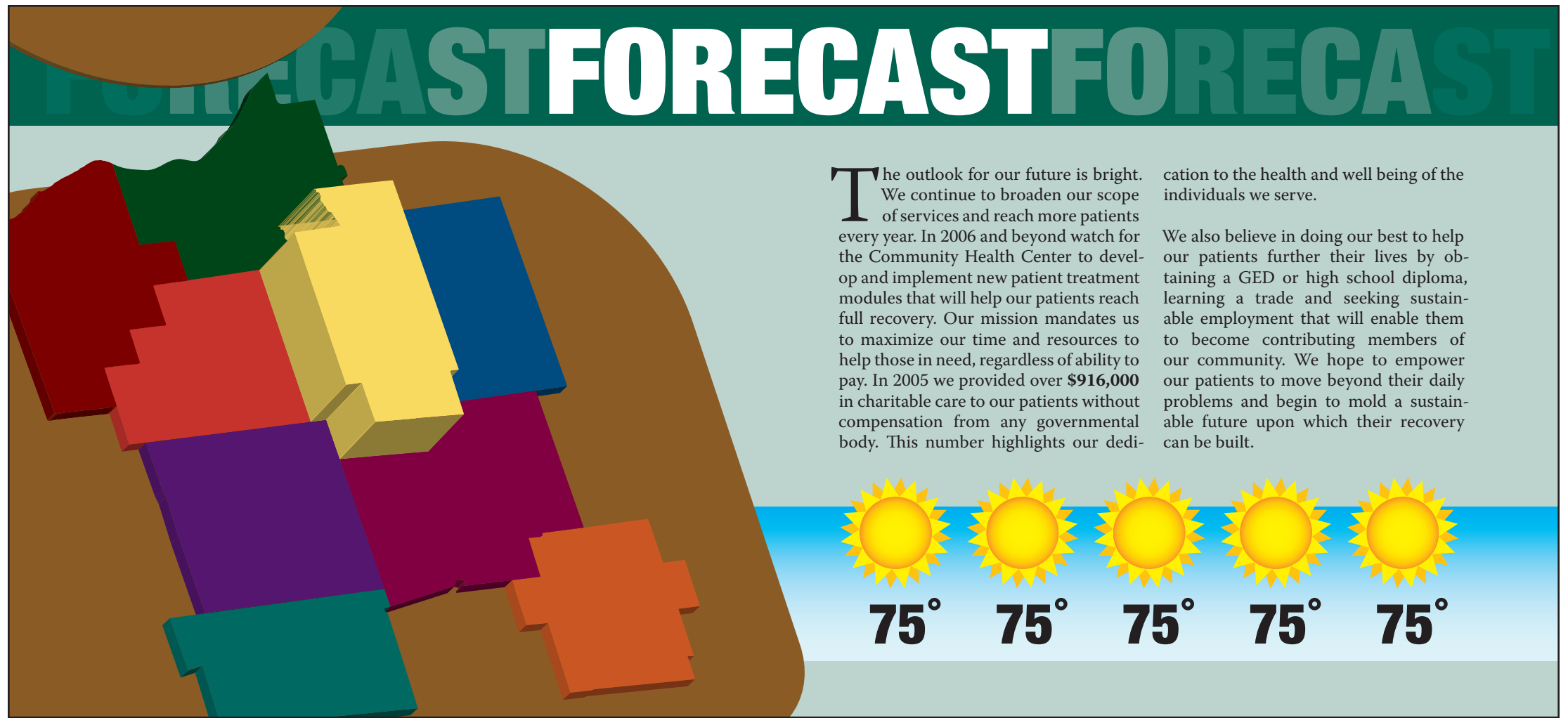
The Foundation promotes the Community Health Center through public fundraising events, grant activities and housing projects. The fundraisers are an effective outlet to spread community awareness about our programs and services as well as providing proceeds to enhance many of CHC's substance abuse treatment programs.

In 2005 the Community Health Center Foundation began fundraising for a much needed program in our

community. Horizon House, designed for homeless young adults ages 18-22, became a goal for our Board of Trustees and corporate donors. Throughout the year over \$50,000 was pledged by eight area corporations to bring Horizon House into reality. Opened in July 2005, Horizon House is located at four scattered sites around Summit County and is home to 10 young adults. Learn more about Horizon House in our Housing Supplemental. With the help of many volunteers and board member support, the Foundation holds three public fundraiser annually and provides fun, quality events for families to enjoy.

KidSpace

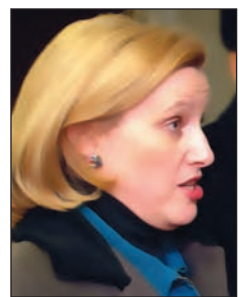
We're making "space" in 2007!
 Look for KidSpace, a new quality childcare program, conveniently located in Akron. New classes are forming for infants to school-aged children. Call 330.253.KIDS (5437) for more information or visit www.chckidspace.com on the web.



The outlook for our future is bright. We continue to broaden our scope of services and reach more patients every year. In 2006 and beyond watch for the Community Health Center to develop and implement new patient treatment modules that will help our patients reach full recovery. Our mission mandates us to maximize our time and resources to help those in need, regardless of ability to pay. In 2005 we provided over \$916,000 in charitable care to our patients without compensation from any governmental body. This number highlights our dedi-

cation to the health and well being of the individuals we serve.

We also believe in doing our best to help our patients further their lives by obtaining a GED or high school diploma, learning a trade and seeking sustainable employment that will enable them to become contributing members of our community. We hope to empower our patients to move beyond their daily problems and begin to mold a sustainable future upon which their recovery can be built.



CHCF BOARD OF TRUSTEES
Hon. Lynne Callahan
President



CHC BOARD OF DIRECTORS
Michael T. Callahan
President

Business

CHC & CHCF VIP

COMMUNITY HEALTH CENTER BOARD OF DIRECTORS

The community leaders below are volunteers that lend their time and expertise on the Community Health Center Board of Directors. The accomplishments of 2005 are in great part due to their support and dedication to our mission.

Michael T. Callahan, President
Attorney-at-Law

William C. Laymon, Vice-President
(Retired), Acme Corporation

Diana Zaleski, Treasurer
Summit County Clerk of Courts
www.cpclerk.co.summit.oh.us

Theresa Carter, Secretary
Director, OMNOVA Solutions Foundation
www.omnova.com

Jill P. Adams
Public Relations Officer
Office of the Summit County Executive
www.co.summit.oh.us

Drew Alexander
Sheriff, Summit County
www.co.summit.oh.us/sheriff/index.htm

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engineer.co.summit.oh.us

Donzell Taylor
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www.weltybldg.com

Richard Wood
Sales Representative,
Bosch, Rexroth

COMMUNITY HEALTH CENTER FOUNDATION BOARD OF TRUSTEES

Since 1992, the Community Health Center Foundation has raised over \$520,000 for the support of the Community Health Center's programs and services. This achievement was made possible through the leadership of the following dedicated Board of Trustees:

Honorable Lynne S. Callahan, President
Judge, Akron Municipal Court
courts.ci.akron.oh.us

Kimberly A. Zurz, Board Member Emeritus
Ohio State Senator
www.senate.state.oh.us/senators/bios/sd_28.html

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www.co.summit.oh.us/juvenilecourt

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Regina Gaines
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www.co.summit.oh.us/prosecutor/childsups.htm

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Deanna M. Rice
Consultant, Universal Nursing
Services, Inc.

ADMINISTRATIVE SUPPORT

Under the leadership of the Community Health Center Board of Directors and the Foundation Board of Trustees, our administration departments manage the details that streamline our programs and make it possible for our patients to participate in the wide array of programming available at the CHC.

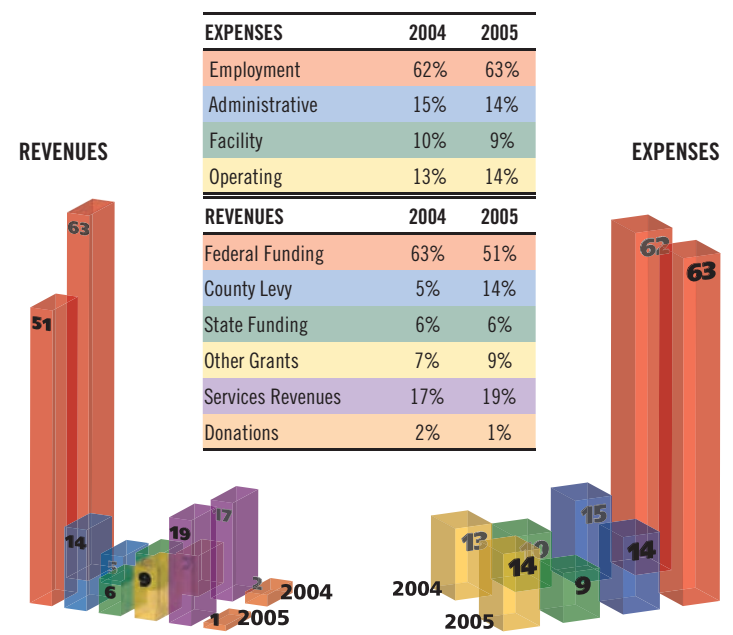
INFORMATION TECHNOLOGY The Department of Information Technology is responsible for the operation and maintenance of 253 computing devices, many of which run 24/7 at four CHC locations. In 2005, our IT Department made 1,108,140 hours of computing time possible. In addition, they maintained and updated our public website and our intranet system, making the idea of a "paperless office" more of a reality. The IT Department also designed a new Community Health Center Foundation interactive web site that makes it possible for secure online donations.

MEDICAL INFORMATION SERVICES During 2005, CHC admitted 2,457 new patients while 2,151 clients were discharged. The clerical staff transcribed 14,571 reports and typed 182,000 lines of data. There were 2,500 individual records sent to underground long-term storage. The Medical Records staff also received and filed on average 1,000 clinical documents per day.

COMMUNICATIONS AND PUBLIC RELATIONS In 2005, Communications and PR was responsible for over 50 events/presentations. These included anything from press conferences and ground breakings to round-table discussions about drugs and alcohol with adolescents. There were three publications of the *Straight News*, each with a distribution of 5,000 copies. In addition, four new CHC program brochures were published and over 500 Press Kits were prepared for distribution.

2005 IN NUMBERS

CLIENT DATA	2004	2005	CLIENT DATA	2004	2005
CHC Patients	8,161	8,317	REFERRAL SOURCES		
ETHNIC GROUPS			Self	34%	36%
White	60%	60%	Alcohol/Other Provider	16%	7%
Black	37%	35%	Other Health Care	2%	3%
Other Minority	3%	5%	School	<1%	1%
AGE			Employer	1%	1%
0-9 yrs.	5%	4%	County Human Services	8%	10%
10-19 yrs.	36%	34%	Community	1%	3%
20-29 yrs.	17%	20%	Court/Criminal Justice	37%	39%
30-39 yrs.	16%	16%	HOUSEHOLD INCOME		
40-49 yrs.	17%	17%	\$0-5000	50%	57%
50-59 yrs.	6%	6%	\$5,000-10,000	21%	17%
60-69 yrs.	1%	1%	\$10,001-15,000	10%	10%
70-79 yrs.	<1%	<1%	\$15,001-20,000	7%	6%
80+ yrs.	<1%	<1%	\$20,001-25,000	3%	3%
GENDER			\$25,001-30,000	2%	2%
Female	48%	44%	\$30,001-35,000	1%	1%
Male	52%	56%	\$35,001-40,000	1%	1%
REVENUES			\$40,001-45,000	1%	1%
2004	\$10,452,369		\$45,001-50,000	1%	1%
2005	\$10,064,066		\$50,001+	2%	1%



The Community Health Center Foundation received support from the following Community Foundations: Akron Community Foundation, Akron Jaycee Foundation, Bank One Foundation, Barberton Community Foundation, Bridgestone/Firestone Trust Fund, John S. and James L. Knight Foundation, Northern Ohio Golf Charities Foundation, Ohio Children's Foundation, OMNOVA Solutions Foundation, Maynard Foundation, Musson Charitable Foundation, Sisler McFawn Foundation, The J.E. Graves Jr, Family Foundation Inc., United Way Services, WalMart Foundation, Wells Fargo Foundation

Community Health Center
Focusing On Your Future

Community Health Center
2005 Annual Report

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Jo Ann Wilsford
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ADM BOARD
The CHC is a contract Agency of the County of Summit ADM Board and the Stark County ADAS Board

ADAS BOARD
The CHC facilities and services are certified by the Joint Commission on Accreditation of Healthcare Organizations

Accreditations and Certifications

Rigorous evaluation. National recognition. A commitment to quality. These are some of the things that accreditation by the Joint Commission on Accreditation of Health Care Organizations means to us. We voluntarily take part in the accreditation process to guarantee that the health care we provide is the best it can be. We seek accreditation from the Joint Commission because it is the industry leader and symbolizes excellence, experience, and professionalism ... qualities we embrace on a daily basis. Most importantly, our accreditation demonstrates that improving patient care is our ongoing commitment. It means that the quality of the health care we deliver is our top priority.

Accreditations, Licenses and Certifications:
Joint Commission on Accreditation of Health Care Organizations (CAHO)
Ohio Department of Alcohol and Drug Addiction Services
Ohio Department of Health
Ohio State Board of Pharmacy
Ohio Civil Rights Commission (HEW 504)
Federal Drug Enforcement Administration Substance Abuse Mental Health Services Administration (SAMHSA)
Clinical Laboratory Improvement Amendments, CLIA
Medicaid Certified Treatment Agency
City of Akron Health Department
Ohio EPA Certification Ohio Department of Human Services

The Community Health Center holds contracts with:
County of Summit Alcohol, Drug Addiction and Mental Health Services Board
County of Summit Department of Job & Family Services
County of Stark Alcohol and Drug Addiction Services Board
Center for Substance Abuse Treatment (CSAT)
Department of Housing and Urban Development (HUD)
Ohio Department of Alcohol and Drug Addiction Services
Ohio Department of Development
County of Summit Family and Child First Council Ohio Department of Criminal Justice
Ohio Arts Council
Akron Health Department
Akron Metropolitan Housing Authority (AMHA)
Akron Public Schools
Area Agency on Aging 10B
SummaCare Health Plan
Summit County Mental Retardation & Developmental Disabilities (SCMRDD)
Summit County Juvenile Court
US Department of Juvenile Justice

The Community Health Center accepts most insurance plans including:
Medicare/Medicaid
Akron City Health System
Akron General
Anthem Blue Cross/Blue Shield
Blue Cross/Blue Shield Bureau of Workers' Compensation
Buckeye Network
Cigna
Chandler Group—Direct Care America
Chandler Group—Primary Health Care Services
Chandler Group—Creative Health Plans
Emerald Health
Flora Health Network
HMO Medicaid
Medical Mutual
MultiPlan, Inc.
Napoli & Associates
Open Access ProAmerica
United Health Care
Private Health Care Systems
Renaissance Health Plan
Summa
SummaCare Health Plan
Additional Health Care networks are also accepted.